

General Information for guest staying at Emma's Cottage Vineyard

Below you will find some general information on your accommodation and how to find us. **Please make sure you read the attached conditions of hire form and return to Emma's Cottage Vineyard.** You can either scan this or take a photo and email it to us. And if you could let us know what time you are expecting to arrive we can ensure your check-in is nice and smooth.

We look forward to your visit and will do everything we can to make your time with us special. Fundamentally, Emma's Cottage Vineyard is about your enjoyment.

Cellar door:

Emma's Cottage Vineyard's cellar door and gallery is open on Friday from 12md to 6pm, Saturday and Sunday, 10am to 5pm, or by appointment between 3pm and 5pm Monday to Thursday for accommodation guests. .

All of our wines have been made from hand-picked grapes grown on this property, creating distinctive, clean and fresh flavours. Our focus is quality, not quantity. You can purchase our wines at the cellar door or by direct order, delivered to your door (delivery is free for cottage guests to Newcastle, Central Coast, Sydney, Brisbane and Melbourne).

Art Gallery:

The art gallery in our cellar door features works from many local artists. Come and view the vibrant colour and passion! Open times are in line with the cellar door opening times or by appointment. Accommodation guests also receive 20% discount on the current wine prices (not including current specials

Check out the wines at www.hunteraccommodation.com.au

What's included:

Bed linen, 1 bath towel per person, 1 bath mat per bathroom, 1 hand towel, toilet paper, cutlery, crockery, utensils, dishwashing powder, kitchen wipes and cleaners.

Guest BBQs:

BBQ tools and BBQ cleaning items are provided for guest use, please ensure that use the cleaning products provided prior to your departure.

What to bring:

All your own food and drink including salt , pepper, sugar, tea and coffee, wraps and foils, toiletries, shampoo's, pool towels. Basically anything you will consume not listed in inclusions. If in doubt please call 4998 7734 to check.

Music system:

The music system in your accommodation can accept c.d.'s, MP3, iPhone, ipad, ipod and has a USB input available to accept the music you wish to bring.

Upon arrival:

Check in times: 2pm – 8pm (outside these hours by arrangement only)

Check out time - 10am. Later check out is available for fee of \$50. Check with staff to see if this is possible.

Balance of hire charges:

If you booked through our own website your balance payment is due 21 days prior to your arrival, your nominated credit card will be debited.

Cancellation of hire:

If cancelled with 60 days or more notice, a refund of the deposit paid, less \$100 processing fee will be paid. If cancelled with 21 to 60 day notice, the booking deposit paid, will be forfeited. If cancelled with less than 21 day notice, full booking amount will be forfeited.

How to find us:

From the South

Join the "M1" and head North towards Newcastle. Head for the Hunter Expressway which exits the M1 at the Newcastle Interchange, follow the signs to "Hunter Valley Wineries" and the signs to Singleton. Stay on the Hunter Expressway for 27.5km and exit left following the signs to "Lovedale". At the roundabout turn left and Stay on Lovedale Rd for 2.5km then exit right onto Wilderness Rd. Emma's Cottage (438 Wilderness Rd) is 4.38km on the right.

From the West

Turn off the New England Highway at Branxton, and head South toward Cessnock. You will be on Wine Country Drive (sometimes known as Branxton Rd). Follow this road from Branxton for 7km's then turn left into Wilderness Rd. Emma's Cottage Vineyard is 1.4km on your left.

From the North and Newcastle airport

Head towards Sydney, Kurri Kurri and Cessnock, go straight across the roundabout that intersects the M1, crossing onto John Renshaw Drive and head towards Kurri Kurri and Cessnock. Follow the signs to Hunter Valley Wineries and Singleton exiting John Renshaw Drive right onto the Hunter Expressway at the Buchanan Interchange. Stay on the Hunter Expressway for 17.5km and exit left following the signs to "Lovedale". Stay on Lovedale Rd for 2.5km then exit right onto Wilderness Rd. Emma's Cottage (438 Wilderness Rd) is 4.38km on the right.

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Should one of your fellow guests be arriving before you, please ensure that this form is lodged before their arrival. Your friends cannot access the accommodation without this form being completed. Please help us avoid this embarrassing situation and send the form back. Thanks.

**** Absolutely no pets or animals are permitted at Emma's Cottage Vineyard.